

## GDI QUALITY AND ENVIRONMENTAL POLICY

The quality of GDi products, services, systems and solutions, as well as the quality of GDi internal processes, organization, knowledge and capabilities, business and work environment and quality of GDi interaction and cooperation with stakeholders in the business eco-system and in the social communities in which GDi operates, represent the fundamental values on which we build GDi high relevance, attractiveness and competitiveness in the market, internal efficiency and dynamism, as well as the satisfaction and trust of users, employees, owners and other stakeholders and the successful realization of GDi's visions, plans and goals. Awareness of the importance of environmental protection and sustainable development is integrated into the GDi business philosophy.

In order to continuously maintain and develop these qualities as the fundamental values of the GDi business system, we commit ourselves to:

- advise, propose, design, license, implement, train to use products and manage, support and maintain optimal applied technological products, services, systems and solutions for GDi users, which will meet their requirements in accordance with agreed expectations, improve their processes and improve their key indicators by possibly exceeding their expectations
- internally continuously improve GDi business processes and organization, and the entire integrated quality and environmental management system based on the requirements of international standards ISO 9001 and ISO 14001
- permanently live a culture of quality and plan and implement GDi programs of expansion, deepening, improving and modernizing the knowledge and abilities of employees at all levels of the organization as well as constantly raising awareness of their own individual and team responsibility for quality and sustainable development
- continuously improve the quality of GDi business infrastructure and the means, tools and work environment and interaction and collaboration with users, partners and other stakeholders
- assure permanent compliance with legal and other applicable regulations in all business segments;
- cherish, improve and develop quality mutually expedient relationships, both within GDi and externally with users, partners, suppliers and other stakeholders in GDi business eco-system and processes
- continuously plan and implement GDi social responsibility activities in support of education, work with young people, excellence, innovation, culture, art, nature, environment and heritage protection, and sports in the social communities in which GDi operates
- set ambitious long-term GDi visions, systematically and quality create multiannual concrete, measurable and achievable plans, and regularly track and monitor their realization with dynamic evolution with the development of technologies, markets and society as a whole.

The duty and obligation of all GDi employees is intellectual, purposeful and ethical "living quality", acceptance and action in accordance with this GDi quality and environmental policy, both individually and team-specifically, as a permanent principle in the best interest of achieving and exceeding GDi visions, plans and goals.

For GDi LLC Zagreb, on 15.02.2021.

Chairman of the Board Leon Šagovac

